WWW.LOUISVILLEREALTORS.COM

GLAR Alters Business Operations Amid COVID-19 Concerns

For the safety of our members and staff during the COVID-19 outbreak, we have altered business operations. The Association <u>office is closed</u>, with staff working remotely until_officials advise resuming normal operations. The Member Café is also closed until further notice.

Our staff is still available to assist with your member service needs Monday through Friday from 8am to 5pm by either phone at (502) 894-9860 or <u>email</u> including:

MLS support,

Transaction Desk support,

Making a payment,

Any membership issues – transferring, opening offices, new agents, addressing issues with Supra ekey, etc.

INSTRUCTIONS FOR LOGGING INTO YOUR MEMBER PORTAL:

To log in to the member portal, go to www.LouisvilleRealtors.com, select <u>Member Login button</u> at the top of the page. Log in using your GLAR Member number (without the "lou."). Your password is typically the last 4 digits of your social security number, unless you have changed it.

REALTOR STORE ORDERS & SUPRA BOXES

If you need supplies from our REALTOR Store (including Supra boxes), you can place your order by phone at (502)894-9860, ext 240 or by emailing Store@LouisvilleRealtors.com, and we will have your items ready to pick up during a designated window of time. Online shopping has been temporarily suspended.

EDUCATION CLASSES

Though onsite education classes are suspended, both CE and PLE courses are available online through our four industry partners: the CE Shop; OnCourse Learning Real Estate, RealEstateCE.com, and Hondros. <u>Click here to access</u>.

Our priority is to keep our members and staff safe. Thank you for your understanding as we all work together to help mitigate the spread of COVID-19.

Thank you,

Greater Louisville Association of REALTORS